



Patient and Public Voice Reviewers needed for London Patient Voice

NHS England (London) directly commissions a range of services for London, including public health, armed forces healthcare, health in justice services, and specialised services. Under the Health and Social Care Act 2012, NHS England has a duty to involve patients and members of the public in its work.

London Patient Voice is an independent citizen scrutiny group set up in 2014, which has the role of reporting on how NHS England London carries out these statutory participation duties in commissioning decisions. London Patient Voice carries out an independent evaluation of NHS England (London's) account of how well they are meeting these duties, and produces an independent report on its findings. You can find out more about how NHS England (London) meets its duties in its latest Annual Account and a previous scrutiny report here <https://www.england.nhs.uk/london/our-work/ppv/>

Insight to Impact Consulting Ltd, has been commissioned to support London Patient Voice; and is looking for up to eight Patient and Public Voice Reviewers to join London Patient Voice to carry out evaluation by interviewing commissioners and observing engagement activities. All applicants must have a commitment to improving patient experience and to developing excellent public participation, as well as an understanding of the NHS. Applicants will bring independent challenge to services and boards who make commissioning decisions in NHS England London, and make recommendations for improvement. Strong intellect, a good understanding of the legal framework and relevant guidance relating to patient and public involvement in health, research skills, making objective judgements, report writing and a willingness to challenge are key competencies. Being a resident of London, or user of London services would be desirable.

Members of London Patient Voice can receive an involvement payment of £150 per day (for those people not representing or supported by an organisation) for an estimated time commitment of 10 days to April 2018, and a further 10 days to January 2019 (subject to further approval). Involvement payments and reasonable travel expenses will be made in line with the [NHS England Patient and Public Voice Expenses policy](#). Membership of London Patient Voice will be until January 2019, subject to review in April 2018.

For an information pack and details of how to apply (including eligibility criteria) please email su@insighttoimpactconsulting.co.uk or call 07900245042. The closing date for applications is the 12th January 2018.

Key dates:

Interview: 19th January 2018 (London)

Mandatory training for successful candidates: 26th January 2018 (London)